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Unlock the Power of Conversation

GN Making Life Sound Better

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Conversations today are more important and powerful than ever.

We still have an extensive requirement to speak to a real person when we have an issue that needs resolving. Today, we expect the person on the other end of the call to be an expert, resolving our case quickly and efficiently.

Empowering call-centric employees with the right headset technology for their needs can significantly improve customer relations as well as boosting productivity and driving efficiency.

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What is ASSURED SERVICES

Jabra Assured Services is a robust programme offering commercial value and an increase in employee efficiency to maintain and enhance customer satisfaction, within your inbound or outbound call-centric organisation.

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The Assured Services Offer

Feature	Details*	Benefit
On-site inspection and audit report	Site audit to ascertain: • Telephony set-up • Headset requirements • Environmental survey • Recommendations and best practice advice • Compiled into a written report	Ensure the most suitable headsets for your specific organisation are recommended
Free of charge benchmarking trial	Trial recommended Jabra headsets within a control group environment to benchmark against existing devices	Like-for-like comparison of devices in a real-life scenario in order to make an accurate purchasing decision
New for old headsets buy-back	• £7.50/€7.50 off per unit on purchases of Jabra BIZ™ 2300 • £10/€10 off per unit on purchases of Jabra BIZ™ 2400 II	• Reduce CAPEX expenditure • Deliver ROI quickly • Affordability of the most superior corded headsets on the market
Free of charge connection cord	For every Jabra corded headset purchased, we will provide you with a free connection cord worth £20 MSRP each	• Quick and easy set-up to ensure no costly downtime • Seamless integration between telephony system and headset
Disposal of old headsets	Jabra will take away and recycle all old headsets under the European WEEE (Waste, Electrical and Electronic Equipment) directive	Removes any problems of corporate disposal of electrical goods
Technical and purchasing support during entire process	• Jabra Account Manager assigned to you to advise on product selection and purchasing • Jabra Technical Support to assist in the deployment of new devices and staff adoption	• Jabra will work with your preferred reseller partner to ensure accurate delivery of products • Zero disruption to your business • High agent productivity

* Terms and Conditions apply.

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We only recommend the highest-quality devices that are most suitable for your working environment and user types.

For call-centric environments with telephone-intense job roles, organisations tend to select corded headsets that are quick and easy to install and provide the required build quality for all-day, everyday use.

Jabra provide the highest-quality corded headsets on the market

Features at a glance

PeakStop™
PeakStop™ instantly removes any harmful loud sounds before they even reach your ears. This keeps the sound level in the safe range and protects your hearing.

HD Voice/Wideband Audio
HD Voice lets you have life-like, vibrant conversations. You won't have to struggle to hear what the other person is saying.

Noise-cancelling microphone
Noise-cancelling microphone reduce unwanted background noise and are ideal in crowded and noisy open working environments.

Talk in Comfort
Find the perfect fit with a range of light, ergonomically designed frames, soft ear cushions, adjustable headbands and microphone boom. Your headset will be comfortable all day long.

FreeSpin™
You can rotate the boom-arm 360 degrees without the risk of breaking it. Find the microphone placement that works for you.

Multi-device Connectivity
You can purchase a variety of different cords that let you connect to your smartphone or deskphone.

Air shock microphone
Having the microphone close to your mouth can cause unwanted breathing noise. To reduce this, we've designed the microphone with many small holes and placed a layer of foam on the inside. This prevents most air shocks and improves call quality. Jabra Biz™ 2400 II Series for the clearest, most comfortable conversation yet.

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Jabra Biz™ 2300 Series

Make every conversation a great-sounding experience.

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Jabra Wireless Devices

These can be provided as part of Jabra Assured Services, where requested or when a customer specifically requires them.

Please speak to your Jabra Account Manager for information on great discounts on wireless devices.

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For more information on the Jabra Assured Services programme or the Jabra portfolio of corded and wireless call centric headsets please speak to your Jabra Account Manager or our ISE Team on 01784 220182 or ise.uk@jabra.com

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